



A Message from the United States Post Office regarding deliveries, hold mail, etc for Small Businesses during Covid-19:

My name is Carmen Foster-Redgenal and I am a Senior Mailing Executive for the United States Postal Service Headquarters. My role is to communicate with our local Chamber Of Commerce leaders to ensure effective communication about the Postal Service operations is being relayed. We are working closely with federal, state and local health authorities to ensure that our operations are conducted in a safe manner.

The Postal Service is continuing normal operations while the nation deals with the Coronavirus Disease 2019 (COVID-19) situation. Our customers are depending on us, and we are taking all precautions necessary, so we can continue to deliver for our country. It's important to know that the Postal Service is part of the critical infrastructure of this nation.

Amazon has restricted their deliveries to only what is considered essential, however, the Postal Service is still delivering all packages and letters including non-essentials. We are here to help businesses continue to thrive during this time. As your postal consultant; I would like to lend my assistance to the businesses members of your chamber by providing continual communication to make situations for business owners less encumbering when it pertains to the Postal Service.

Here is an example of two of the things the Postal Service is doing in order to assist our business customers:

- 1. The Postal Service will hold any non-essential mail at no charge for 30 days.**
- 2. The Postal Service will redirect any remittance mail.**

Business owners that are interested in partaking in these offers simply need to contact their local Postmaster. Local Postmaster: Melissa Nielson 847-395-3482

Thank you kindly

Carmen Foster-Redgenal
Senior Mailing Executive
United States Postal Service