



## **SER 4.1**

### **Roku Lending Policy**

The Library, at its discretion, will make Roku devices available for patron use.

#### **Eligibility**

Borrowers must be 18 years of age or older and must have a valid Antioch Public Library District library card. Antioch Public Library District Roku devices are not available for reciprocal borrowers, or for interlibrary loan.

#### **Loan Period/Availability**

Borrowers may only borrow one Roku device at a time. The lending period is seven (7) days. Borrowers can obtain the Roku devices from the Circulation Desk. Holds and renewals are permitted. Roku devices must be returned to an Antioch Public Library District staff member at the Circulation Desk. Roku devices may not be returned to other libraries or returned to the book drop.

#### **Limitations**

Each Roku is preloaded with selected accounts and content, in accordance with library collection policies. Borrowers may not download or delete any titles, accounts, or content from the Roku device. The library is not responsible for any costs incurred while borrowers use the equipment. The library may clear stored data from the streaming media player after it's returned and is not responsible for personal information left on the device. Please note that a Wi-Fi connection is required to use a Roku device. Since the Roku device streams content through the internet, it will not function if not connected to the internet. The Roku device includes an instruction booklet detailing how to connect to Wi-Fi and how to operate the Roku device.

#### **Fines and Liability**

The Roku device is not considered returned until all items within the case have been returned to the library in working condition. If any items are missing upon return, the library reserves the right to refuse acceptance of the equipment until all items are returned. Late fees are charged, in addition to any charges for Roku devices and components not returned in original working condition.



There is a \$1.00 per day late fee per Roku device. Borrowers will be charged for the replacement cost for any damaged incurred to the device or for missing components. The borrower is responsible for proper return of the device and components.

Please report any damage or missing parts immediately to Library staff.

### **Troubleshooting**

If patrons experience problems with the Roku devices or have questions, they should ask for assistance at the Adult Services Desks or Children's Services Desk. Library staff may not always be available to provide technical support. The borrower will be financially responsible if he/she tries to troubleshoot problems and damage occurs.

### **Disclaimers**

The Library is not responsible for any loss of data that may occur due to malfunctioning hardware or software.

The Library assumes no responsibility for any damage to Library users' personal devices or equipment. Tampering with Library equipment or attempting to access or modify the system is prohibited.